

Entry Doors



Customer Name

Date of Installation

The Remodeling Group Inc. & Window Expo Cleveland will guarantee all pieces, parts, and materials associated with the installation of your new door project for as long as you own your home.

This guarantee also includes a life of the home guarantee on labor and workmanship associated with the installation of your new door(s).

There is no proration or declining coverage.

There will be no service charges, trip charges, or shipping costs associated with guarantee claims or service parts required for any future repairs.

This guarantee only excludes acts of nature, vandalism, abuse, fire and civil unrest, which are covered under homeowner's insurance.



(440) 652-2900

WARRANTY TRANSFER PROCESS

Step 1: Contact Our Offices Prior to Title Transfer

- *Inform Us:*
- Contact our offices before the title transfer to let us know about your desire to transfer the warranty to the future owner.
- Provide your project details, including the address and the type of project installed.

Step 2: Schedule Inspection

- *Arrange Inspection:*
- Schedule a convenient time for our team to conduct a brief inspection of the project.
- This inspection will allow us to document the condition of the installed project to ensure it meets our company and the manufacturer's warranty transfer criteria.

Step 3: Provide Future Owner's Information

- *Submit Details:*
- After our inspection and upon approval of the warranty transfer, provide us with the name(s) and contact information of the future homeowner.
- This information will be used to create a new warranty in the subsequent homeowner's name.

Step 4: Welcome the New Homeowner

- *Deliver New Warranty and Gift Basket:*
- Once the new warranty is created, we'll deliver it to the subsequent homeowner.
- Along with the warranty, we'll also send a company gift basket to welcome them to the Expo family.
- The gift basket is a token of our appreciation and a warm welcome to the new homeowner.

By following this process, customers can easily transfer their project warranty to a subsequent homeowner, ensuring peace of mind for both parties and welcoming the new homeowner to the Expo family with a thoughtful gift.